



National Finance Center Operational Notification

NFC Contact Center Closure

February 1, 2018

Dear Customer:

This notification is to inform all Customers that the National Finance Center's (NFC) Contact Center (NCC) (excluding the GISB Help Desk which services DPRS, TIPS, and CLER) will be closed for two and a half hours on Monday, February 5, 2018, for a Mandated Agency-wide All Employee meeting. The telephones in the NCC will be unavailable from 10:00 a.m. to 12:30 p.m. CT.

As a reminder, ServiceNow will be available during this closure for entry of your requests via <https://nfcerp.service-now.com/ess/> or you can submit your requests via email to: NFCcontactcenter@nfc.usda.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468); via the Internet using ServiceNow or via email to NFCcontactcenter@nfc.usda.gov.