



National Finance Center Customer Notification

NCC Hours of Operations during Government Shutdown

January 19, 2018

The NFC Contact Center (NCC) will be operating on an abbreviated schedule, with reduced staff, beginning **Monday, January 22, 2018**. The hours of operation will be from 6:30 a.m. to 3:00 p.m. Central Time, Monday through Friday.

All lines of business except for the Employee Personal Page (EPP) will be supported by the NCC for authorized points of contact (Table 63), or for those persons designated by NFC customers as shutdown points of contact.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at 1-855-NFC-4GOV (1-855-632-4468), or via ServiceNow Customer Service Portal (CSP) or via email to NFCcontactcenter@nfc.usda.gov.