



National Finance Center Customer Notification

Insight PP20 Project Implementations

October 10, 2017

Dear Customer,

Effective by close of business Friday, October 13, 2017, the National Finance Center will implement the following Insight projects:

- **FOCUS SETS** - FOCUS users of SETS will be able to convert and run those same reports within Insight.
- **FOCUS RETM** - FOCUS users of RETM will be able to convert and run those same reports within Insight.
(**Note:** FOCUS SETS and FOCUS RETM will be located within their own Subject Areas.)
- **Insight Consolidated Informational Interface –**
 - A new folder (Information Center) will be added and located under Shared Folders.
 - The new Information Center folder will provide users with an additional option to access common reports.
 - The purpose of the Information Center is to provide a single place for easier access to reports and information.
- **New Password Complexity –**
The new password complexity is to enhance and strengthen security requirements.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the ServiceNow Customer Service Portal (CSP).