



## National Finance Center Customer Notification

### Columbus Day Holiday Schedule

October 2, 2017

Dear Customer:

In observance of the Columbus Day Holiday, the National Finance Center (NFC) will be closed on Monday, October 09, 2017, including the NFC Contact Center. All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled.

Due to the Federal Holiday occurring on Monday, October 09, 2017, Direct Deposit net salary payments for Pay Period 19, 2017, will post to personal bank accounts with a Treasury settlement date of Tuesday, October 10, 2017.

As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at 1-800-767-9641 or via email to [osc.etix@usda.gov](mailto:osc.etix@usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov) or via Service NOW Customer Service Portal (CSP).