National Finance Center
Customer Notification

Change for Paying Government Employee Debts

December 12, 2017

For the last two years, all debtors have been able to take advantage of making electronic payments to the National Finance Center (NFC) via the Internet through the United States Department of the Treasury, (Treasury) Bureau of the Fiscal Service Pay.gov application. This system allows debtors to make online payments against non-tax Federal debts established in the NFC's Administrative Billings and Collections (ABCO) System, by directly paying from their bank account (ACH Debit), using their Debit Cards or Credit Cards (Plastic cards).

Due to a change in the card network rules, the practice of exchanging "Debt for Debt" will no longer be allowed effective January 1, 2018. What this means is that the Pay.gov site will no longer accept the use of any Credit Cards to make payments on ABCO non-tax Federal debts. There will be no changes using Debit Cards or payments using the ACH Debit option.

NFC's daily automated batch processing of files that contain the debtor identification (ID), debt number, and amounts paid transmitted to the NFC has been working very effectively. This will not be affected because of the above described change.

The applicable ABCO Debt Notices will be modified to remove any reference to credit card payments. These modifications will be applied to all applicable forms.

Pay.gov is a secure site, used to process electronic payments, for debts owed to Agencies of the Federal Government. For additional information on Treasury's Pay.gov program log onto Pay.gov at https://www.Pay.gov.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized Agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via ServiceNow Customer Service Portal (CSP).