



National Finance Center
Customer Notification

Update 3: Insight File Transfer Protocol (FTP) Issue Resolved

June 13, 2016

Dear Customer:

The National Finance Center (NFC) Insight Schedule will resume normal processing tonight. The final job completed yesterday, Sunday, June 12, 2016.

Federal employees with questions concerning this notification are to contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468); via the Internet using Remedy Requester Console or via email to NFCcontactcenter@nfc.usda.gov.