



## National Finance Center Customer Notification

# Update 2: Insight File Transfer Protocol (FTP) Issue

June 10, 2016

Dear Customer:

The National Finance Center (NFC) has completed running the bi-weekly loads for Pay Period 10 and the daily jobs from Monday, June 6, 2016. We will continue to run jobs through the weekend and should be back on a normal schedule by Monday, June 13, 2016.

NFC will send an updated customer notification once all the jobs have completed.

**Federal employees with questions concerning this notification are to contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468); via the Internet using Remedy Requester Console or via email to [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov).