



National Finance Center Customer Notification

Insight File Transfer Protocol (FTP) Issue

June 6, 2016

Dear Customer:

The National Finance Center (NFC) has encountered an issue with the File Transfer Protocol (FTP) jobs that affect the Insight nightly processing schedule. Currently, we are working to resolve the FTP issue. Once corrected, NFC will start receiving files for both the Daily and Biweekly jobs.

NFC will send out an updated customer notification once all the jobs have completed.

Federal employees with questions concerning this notification are to contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at 1-855-NFC-4GOV (1-855-632-4468); via the Internet using Remedy Requester Console or via email to NFCcontactcenter@nfc.usda.gov.