



## National Finance Center Operational Notification

# NFC Contact Center Closure

February 23, 2016

This notification is to inform all customers that the National Finance Center's (NFC) Contact Center (NCC) closed, including the Insurance lines of business (CLER, DPRS, and TIPS) at 12:00 p.m. CT, Tuesday, February 23, 2016, due to severe weather.

The phones will be unavailable from 12:00 p.m. to 5:00 p.m. CT. As a reminder, Requester Console will be available during this brief closure to enter your requests, or you can submit your request via email at [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov).

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact the NFC Contact Center at [NFCcontactcenter@nfc.usda.gov](mailto:NFCcontactcenter@nfc.usda.gov).