



## National Finance Center Customer Notification

# NFC Help Desk Early Closure

December 31, 2015

Dear Customer:

In observance of the New Year Holiday, the National Finance Center (NFC) offices will close at 2:00 p.m. CST on Thursday, December 31, 2015, including the NFC Contact Center (NCC). The NCC will be available for customer inquiries on Monday, January 4, 2016 (6:30 a.m. to 5:00 p.m. CST). As a reminder, Requester Console remains available 24 hours per day, 7 days per week for customer inquiries.

All NFC applications will remain available during the holiday and payroll/personnel processing will continue as normally scheduled. As always, the NFC Operations and Security Center (OSC) will be available 24 hours per day, 7 days per week at **1-800-767-9641**, **504-426-6435**, or via email to [osc.etix@nfc.usda.gov](mailto:osc.etix@nfc.usda.gov).

**Federal employees with questions concerning this notification should contact their Servicing Personnel Office.** Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at [Client.Management@nfc.usda.gov](mailto:Client.Management@nfc.usda.gov).