



National Finance Center Customer Notification

Repayment Option for Government Employee Debts

December 18, 2015

Dear Customer:

As part of the Debt Management improvement initiative, all debtors, separated and on-the-rolls, can now make electronic payments to the National Finance Center (NFC) via the Internet through the Department of the Treasury's (Treasury) Pay.gov application by logging on at <https://www.Pay.gov>. This system will allow debtors to make online payments against non-tax Federal debts established in the NFC's Administrative Billings and Collections (ABCO) System, using debit or credit cards and/or directly paying from their bank account.

On a daily basis, files that contain the debtor identification (ID), debt number, and amount paid are transmitted to the NFC. These files are processed and applied to the debtor's account in the ABCO system.

As a result of this enhancement, the following NFC forms have been modified to include instructions on how to make payments utilizing Pay.gov:

- Form NFC-937, Employee Rights Notice
- Form NFC-937, Employee Rights Notice (Dept. of Treasury Only)
- Form NFC-937, All, To Avoid Referral To The Department Of Treasury
- Form NFC-1100, All, Employee Rights Notice
- Form NFC-1100, All, To Avoid Referral To The Department Of Treasury

These modifications will be included on notices mailed with a bill aging date of December 24, 2015.

Pay.gov is a secure site, used to process electronic payments, for debts owed to Agencies of the Federal Government. For additional information on Treasury's Pay.gov program log onto Pay.gov at <https://www.Pay.gov>.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Contact Center at either 1-855-632-4468; via email to NFCcontactcenter@nfc.usda.gov or via the Remedy Requestor Console.